

Le Sage Riviera RV Park Rules:



Here are the things you need to know about staying in our park. **PLEASE READ!**

ARRIVAL & DEPARTURE

- Check in time is **NO EARLIER** than 2:00 p.m.
- Check-out time is **NO LATER** than 11:30 a.m.
- **Registration parking:** Park your RV along the **GREEN CURB** on Le Sage Drive for check-in.
 - **DO NOT PULL RV's INTO OUR OFFICE PARKING LOT.**
- **RV Entrance:** After checking in - RVs must enter the park at the 2nd entrance designated for RVs.
- **Late Arrivals:**
 - **Restroom keys are only available during office hours** - therefore all RVs must be self-contained.
 - If you arrive after 10:00 p.m., please park your rig in your site, and set up in the morning out of respect to our sleeping guests.
- **Refunds:** There are no refunds or credits, and the rent is not pro-rated. Should you depart early, you will not receive a refund.
- **Leave it as you found it:** Please clean up your site when you leave!
 - Items left behind may incur a disposal fee (up to \$25) at our discretion.
- **FAILURE TO DEPART:** On the final date of guest(s) reservation - guest will depart by 11:30 a.m. If they fail to do so, guest will be in violation of the terms of their reservation for failing to depart on time. At such time, guest will be given 2 hours' notice to remove the RV. Should guest fail to do so, and if the site is reserved for another guest on that date, the RV will be towed (at guests expense) from the premises, pursuant to California Civil Code §799.20, and §1866. Additional fees, such as rent, and late checkout fees, may also be incurred.

GENERAL

- **Cleanliness:** Guests must keep site in clean, neat and orderly fashion at all times.
- **Exterior items:** Patio items, and plants only outside of your RV. No storage under/around RV.
- No hazardous items are permitted on the property.
- No business or commercial activity is permitted on the property.
- **Visitors:** All visitors are subject to daily fees and must be accompanied by a paying guest at all times. Visitors must park in designated visitor parking - **PERMIT REQUIRED.**

ABOUT YOUR RV & VEHICLES

- **Measuring for a site:** It is your responsibility to tell us the TIP TO TIP measurement of your RV, including all bumpers, ladders, hitches, etc... so we can put you in a site which will accommodate your RV. If you arrive and your RV is too long, we may not be able to accommodate you, and you may have to leave the park. In this case, you will lose your deposit.
- **Age limits:** RVs over 10 years old must receive management approval prior to stay. Email us with the length, year, and photographs of ALL 4 sides before seeking a reservation.
- All RVs must be fully self-contained.
- **Absolutely no tent camping in the park.**
- **Maximum length:** Sites for RVs up to 40' - due to the tight turns in our park.
- **Registration:** All RVs and vehicles must have current DMV registration.
- **30 & 50 Amp Sites:** We have a limited number of 50 amp sites available. If you must have a 50 amp site, please make that request at the time of your reservation - but know that we reserve the right to change a site to accommodate as many guests as possible.
- **Clean your RV before arriving:** Your RV must be washed and clean to stay in the resort. RVs that are dirty, have broken windows, or damage to the exterior are not allowed in the park.
 - Exception: Monthly guests may use mobile RV wash services which have been approved by management.
- **Repairs:** No vehicle repairs in sites or elsewhere in the park.
- **Extra Vehicles:** **You are allowed your RV, plus one vehicle.** Extra vehicles which do not fit in your site must be parked in our visitor parking on Le Sage Drive, or along the golf course in our Mobile Home Park - **PERMIT REQUIRED.**
- **Speed limit:** **PLEASE WATCH OUT FOR CHILDREN!** The speed limit in the park is 5 mph. Anyone speeding in the park will be required to park outside on the street.
- **No parking:** In empty sites, the office parking lot, or in any area marked *no parking*.
- **Guest parking:** All guests must park outside and walk into the Park to visit at your site.
- **Illegal parking:** All illegally parked vehicles are subject to towing at owner's expense.

NOISE & NEIGHBORS

- **Noise:** Radios and other sound-producing devices must not be audible beyond your immediate campsite, regardless of the time of day.

- **Quiet hours:** From 10pm to 8am. Walk-in guests are to leave by 10 pm.
- **If you arrive after 10pm:** Please consider your sleeping neighbors and set up in the morning.
- Please respect your neighbors - **DO NOT** walk through other people's campsites.
- **Do not allow your children to run amok on our bathroom ramp!** Our staff lives on-site (next to the office area), and work hard, so they are entitled to some peace and quiet during their off hours.
- **Disputes:** Please try to work out disagreements directly with your neighbors in a calm and reasonable manner, and remember that everyone is here to enjoy their time at the beach - if you are causing problems - you may be asked to leave (without a refund).

ACTIVITIES

- Campfires must be in approved fire pits with screens in place, and must be controlled and never left unattended.
- Fireworks are not allowed in the park at **ANY** time.
- Children under 18 must be supervised by an adult at all times.
- No bikes in the office / employee areas, or on the pedestrian ramp.
- We are a small park, with tight roads, so the following rules are important:
 - Children must wear helmets in the Park while riding their bikes.
 - No hover boards, skates or skateboards are allowed in the park.
 - No playing of any kind in the streets - including (but not limited to) catch, kickball, football, and basketball. We must keep the streets clear for vehicles in motion, and avoid damage to personal property.
- **Internet:** Wi-Fi access is complimentary for limited internet usage at your site. Select the Le Sage Guest network, and use the password provided to you to access the Wi-Fi. **No VIDEO STREAMING is allowed.** We do our best to keep the Wi-Fi functioning well, but we make no guarantees as to bandwidth or availability. If you have questions about accessing the Wi-Fi, **we have a FAQ sheet available in the office.**

PETS

- **PETS** are allowed - with the exception of Pit Bull types (several breeds), Chows, and Rottweilers.
- **IMPORTANT:** Guests **not picking up after their pets may be asked to leave, with NO refund.**
- Pets **MUST** be up to date with shot records - which may be requested from you - so make sure you have a copy with you on site.
- Pets must be on a 6' leash at all times, and not left unattended outside.
- A pet relief area is located along the ocean side of the park. For your convenience, complimentary Mutt Mitts are available within the park. Your neighbors' sites are **NOT FOR PETS** to walk through and/or relieve themselves.
- Please **DO NOT WALK YOUR PETS IN OUR MOBILE HOME PARK - that area is for private residents, not RV park guests.**
- Pets **ARE NOT ALLOWED** in the bathrooms, showers, ramp area, or in the laundry room.
- **PLEASE NOTE:** We reserve the right to ask you to leave the park immediately if your pet is a nuisance, or is disturbing other guests.

FACILITIES

- Bathroom, shower and laundry keys may be obtained in the office during business hours only, for a \$10 refundable cash deposit. **Deposits are only refunded if keys are returned to a staff member while the office is open.** Please note we close for lunch - generally (but not always) from 12:00 p.m. to 1:00 p.m. - so plan accordingly. NOTE: Bathrooms are closed from 11-12 each day for cleaning.
- **NO SMOKING** is allowed within 25 feet of the office, employee housing area, in the bathroom, shower, ramp area, or in the laundry room.
- If you or your guests smoke - **please be respectful and pick up the cigarette butts.**

MAIL

- Guests may drop off outgoing mail at the front desk during regular business hours.
- We will gladly accept your incoming mail, and place it in the mailbox for your site located in our office.
- Packages which are too large for your mailbox will be held by our staff for you to pick up for up to 48 hours. We will try to contact you to notify you of such packages.

LEGALITIES

- Le Sage Riviera assumes no responsibility or liability for personal injury, loss or damage to the property of its guests. Any damage done to any of the RV Park property will be the financial responsibility of the registered guest.
- Le Sage Riviera has a zero-tolerance policy for any abusive behavior, language or rudeness toward any staff member.
- Rates are subject to change at any time.
- We have the right to refuse service to anyone.

Your signature on the check-in form acknowledges your agreement to the above rules.